

 Connection offline

Instructions for use



Please note:

This HST article must only be used if the equipment combinations, on-board control units and event memory entries specified below apply to the vehicle.

Vehicle data

Equipment combinations

PR numbers

with 7T6

Customer statement / workshop findings

Vehicles with PR No. 7T6 navigation High are affected

Navigation update 2013 cannot be installed (update menu greyed).

Navigation update 2013 takes only about 5 minutes and the new data is not on the hard disc.

Navigation data 2013 incomplete after updating (map grey)

Navigation data 2013 cannot be installed on the hard disc without an MMI update

Technical background

Because of the increased data volume the structures of the database on the hard disc must be adjusted. To do this an MMI software update is necessary.

Production change

No change

Measure

Update the MMI 3G High und MMI3G+.

Depending on the software version different measures are necessary.

Note:

On the MMI3G, Navigation Plus with 40 GB hard disc, a 3 stage update with 3 Update CDs is no longer necessary. The Update CD 8R0 906 961 DF SVM code 3GHEU257

is available. It can be used to perform the complete update from SW version 44 of the MMI. Then the navigation data can be installed.

On the MMI3G+, navigation Plus with 60 GB hard disc, with software version under 636 of the control unit for display and operating unit J794 an update is not necessary. This is only necessary before software version 482, K 0518. See table. Vehicles with SW version 482 or higher do not need an update to process the navigation data correctly.

	SW of 5F under 482	SW of 5F 482 or higher
A1	Update CD: 8R0.906.961.CB SVM code: 3GPEU612A1	Install navigation data 2013 directly
Q3, A6/A7 (4G), A8 (4H)	Update CD: 8R0.906.961.BM SVM code: 3GPEU518	Install navigation data 2013 directly
A4 (8K), A5 (8T,8F), Q5, Q7	Update CD: 8R0.906.961.BK SVM code: 3GPEU517	Install navigation data 2013 directly

Observe the following points:

1. On vehicles with the PR number SK6, preparation for rear-view camera, the MMI software update must only be carried out after the installation and SVM feedback of the rear-view camera control unit. Check whether for this vehicle an open service measure is shown.
2. Back up the customer data as it will be lost during the update.
3. Then perform the update with Update CD part number given above.

Warranty accounting instructions

Software updates because of a navigation data update must not be accounted under warranty.

Customer information

The navigation data 2013 cannot be installed without an MMI update on the hard disc.

Because of the increase data volume the structures of the database on the hard disc must be adjusted.