

Julien DAS NEVES

MARKETING STRATEGY / INTERNATIONAL DEVELOPMENT

Work experiences



March. 2013 – June 2014:

GAP YEAR to improve my English – BIRMINGHAM (UK).

Barman/Waiter/Glass collector leader at MOOCH BAR:

- Working in a restaurant and busy club atmosphere.
- Housekeeper at BIRMINGHAM CENTRAL BACKPACKERS HOSTEL:
 - To ensure high quality services is provided to the guests at all time.



September. 2011 – September. 2012:

DECATHLON – CRETEIL (94).

Customer Service Manager (apprenticeship):

- Management of a team of 20 people as well as their schedules.
- Creation of communication's tools about store services (Posters and emailing).



August 2008 – September. 2011:

IKEA FRANCE– EVRY (91).

Customer relationship employee in Customer Service:

- Management of complaints and disputes.
- In charge of the inventory.
- Management of the customers reservations list.



March 2011 – June 2011:

CSI LEASING / OPERATION DELL – BOULOGNE BILLANCOURT (92).

High Tech Commercial (internship):

- Phone prospecting with French business schools to sell computers.
- Management of the data base.



March 11th, 1990
25 years old
Single
Driving License



Good interpersonal skills

Professional
Multitask
Quadrilingual
Team worker



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Education



**Master : Marketing, Management & Communication.
Option : International development.**

Toulouse Business School in Paris. (Current formation)



A 3rd year diploma: Management and sales.

Paris East Créteil Sénart University - UPEC. (2012)

A two-year diploma : Marketing Techniques.

Paris East Créteil Sénart University– UPEC. (2011)

**A-Level diploma : Sciences and Technologies of
Management - Option : Marketing.**

High School - Marie Laurencin. (2009)



Native speaker.



Fluently - TOEIC : 845.



Fluently.



Fluently.

Personal interests



Interests:

Technology (robotic, innovations, high-tech).
President of a Student Union.
Internet : Competitive intelligence of retail websites, tutorials...

Sports:

Rugby, fitness gym,...

Languages



Personal interests



Interests:

Technology (robotic, innovations, high-tech).
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Internet : Competitive intelligence of retail websites, tutorials...

Sports:

Rugby, fitness gym,...

Skills



IT skills:

Word, Excel, PowerPoint, Decision-making analysis
KPI, SAP Lumira

Personal skills:

Good interpersonal skills, multitask, professional, team worker, quadrilingual.