

FY17 Q2 Autodesk – Global Field Promotion

Frequently Asked Questions (FAQ) for Autodesk Authorized Channel Partners

When customers renew their existing maintenance plan or subscription, they are eligible for a 50% discount on select Autodesk collaboration, simulation and mobility products.

GENERAL INFORMATION

1. What is the Autodesk FY17 Q2 Global Field Promotion (GFP)?

Customers who renew an annual or multi-year maintenance plan or subscription contract between May 7, 2016 and - July 22, 2016 (dates inclusive) are eligible to receive a discount of up to 50% on suggested retail price for annual subscriptions or products (with the purchase of annual maintenance plans) as applicable. Complete list of qualifying products is available in question #5.

Condition: The discounted product(s) must be purchased at the same time as the renewal.

Note: All standard renewal policies apply as found in Section 2.6 in the [Program and Policy Guide for Autodesk Maintenance Plans and Subscriptions](#). Click [HERE](#) for additional information about on-time renewal

2. Where can customers learn more about subscription options?

Customers can go to www.autodesk.com/subscription for more information about subscription.

3. What countries are eligible to participate?

The offer is available in the European Economic Area, Switzerland, Albania, Bosnia Herzegovina, Kosovo, Macedonia, Montenegro, Serbia and sales regions, Middle East and Africa (MEA), Mediterranean (MED), Russia and the Commonwealth of Independent States (CIS). Note – Some products and conditions vary per region.

4. Where can Promotion SKUs be found?

The Promotion SKUs are available on the current price list.

5. What products are eligible for the discount?

Annual subscription for the following products are eligible for the discount when purchased at the time of the existing contract renewal.

Horizontal	AEC	MFG
Autodesk® A360 Team	Autodesk® A360 Collaboration for Revit	Autodesk® Fusion 360™
Autodesk® AutoCAD® 360 Pro	Autodesk® InfraWorks® 360	Autodesk® Inventor LT™
Autodesk® AutoCAD LT®/LT for Mac	Autodesk® Navisworks® Manage	Autodesk® AutoCAD® Inventor LT™ Suite
	Autodesk® Revit LT™	Autodesk® Nastran® In-CAD
	Autodesk® AutoCAD® Revit LT™ Suite	Autodesk® Vault Office
		Autodesk® Vault Professional

6. How many discounted products can be purchased?

Customers are eligible to purchase up to 1 total subscription or seat (with a purchase of annual maintenance) of any of product from the list in question #5 at a 50% discount for each qualifying maintenance plan or subscription renewed.

7. Is it required that all subscriptions on the contract be Renewed, in order to receive the discount on the new Subscription or Products (with the purchase of a maintenance plan)?

No. A single renewal qualifies the customer for the offer. See question 6 for permitted quantities.

8. What about renewing a multi-year product?

Customers renewing multi-year maintenance plans or subscription are eligible to receive the promotion discount on annual subscription or products (with the purchase of annual maintenance).

9. Can customers co-term the new discounted subscription or maintenance plan with the contract they are renewing?

Yes. Pricing will calculate for the co-termed contract length and apply the appropriate cost inclusive of the promotion discount, where applicable. Click [HERE](#) for more information on how to co-term a subscription to an existing maintenance plan.

10. Are the purchases made under these offers eligible for ACE?

Yes. New subscriptions purchased with this offer are eligible to receive an ACE discount from Autodesk, where applicable.

11. Are the discounts available for both subscription with single-user access and subscription with multi-user access?

Yes. The offer applies to both single-user and multi-user subscription.

12. Are the discounts available for subscriptions with either Basic Support or Advanced Support?

Yes. The offers apply to subscription with either Basic or Advanced Support.

13. Are the discounts available to customers renewing either subscription or products maintenance plans renewals?

Yes. Renewing subscription or a maintenance plan will qualify a customer for this offer.

14. Can the offers be combined with each other or any other offers?

No. The offers may not be combined with each other or with any other discounts, promotions, or other incentives offered by Autodesk unless specified.

15. Are Named Accounts eligible to participate in this offer?

Discounts offered by Autodesk under this offer cannot be combined with any discounts provided by Autodesk to contracted accounts according to any relevant agreements. (Example: Extra Territory Rights – ETRs are not inclusive of this promotion). Named Accounts may choose to select either the contracted discount OR the promotional discount, but not both.

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